

GREENGO India Website Terms and Conditions

Please read these Terms and Conditions of Use (the "**Agreement**") carefully before using this website. By using www.GREENGO.pro or any other websites (collectively, the "**GREENGO WEBSITES**"), owned and operated by GREENSHOPGO India Pvt. Ltd, (referred to herein as "**GREENGO**", "**we**", "**us**" and "**our**"), you agree to be bound by this Agreement. If you do not agree to the terms and conditions of this Agreement, please do not use any of the GREENGO WEBSITES. GREENGO reserves the right to change this Agreement, in whole or in part, from time to time at our sole discretion, and to provide you with notice of such change by any reasonable means, including without limitation posting the revised draft of this Agreement on the GREENGO WEBSITES. You can determine when this Agreement was last revised by referring to the "LAST UPDATED" legend at the top of this Agreement. You should always check this Agreement prior to using the GREENGO WEBSITES. Your continued use of the GREENGO WEBSITES following the posting of changes to this Agreement will mean that you accept those changes.

For purposes of this Agreement, the following terms have the following meanings:

- The "**GREENGO Independent Sales Representative Contract**" means GREENGO's Independent Sales Representative Contract, collectively with the GREENGO Independent Sales Representative Terms and Conditions and any Policies and Procedures attached to or accompanying such contract.
- An "**GREENGO Independent Sales Representative**" is an individual (a) who has agreed, pursuant to the terms of a GREENGO Independent Sales Representative Contract, to be a GREENGO independent sales representative, (b) who remains an active GREENGO independent sales representative in good standing, and (c) whose GREENGO Independent Sales Representative Contract or status as a GREENGO independent sales representative has not been terminated.

The GREENGO Independent Sales Representative shall be called the "GREENGO Independent Party". If you are a GREENGO Independent Party, you acknowledge and agree that your use of the GREENGO WEBSITES is subject not only to this Agreement, but also to the terms and conditions contained in your GREENGO Independent Sales Representative Contract, as the case may be.

1. Note Regarding GREENGO Independent Parties

GREENGO Independent Parties are independent third party contractors of GREENGO and are not otherwise affiliated with GREENGO. GREENGO is not responsible or liable for the statements, acts or omissions of GREENGO Independent Parties, whether through or in connection with the GREENGO WEBSITES, "offline," or otherwise. GREENGO has not taken any steps to confirm the accuracy or reliability of any materials communicated by a GREENGO Independent Party to you, and makes no representations or warranties as to the security of any communications between you and any GREENGO Independent Parties.

2. Restricted Uses

The GREENGO WEBSITES are owned and operated by GREENGO. The contents of the GREENGO WEBSITES are copyrighted under Indian copyright laws and may also be copyrighted under the laws of other countries. Except as stated herein, none of the material on the GREENGO WEBSITES may be **copied, reproduced, distributed, republished, uploaded, displayed, posted or transmitted in any way whatsoever**. Subject to your compliance with this Agreement, and solely for as long as you are permitted by GREENGO to access and use the GREENGO WEBSITES, you may download one (1) copy of any particular materials from the GREENGO WEBSITES for your own personal, non-commercial use, provided that you agree to abide by any copyright notice or other restrictions contained in or applicable to such materials, including any author attribution, copyright or trademark notice or restriction in any such material that you download. Modification of the materials, or use of the materials for any other purpose, whether commercial or noncommercial, is a violation of GREENGO's copyright and other proprietary rights.

"GREENGO" and the other GREENGO trademarks, trade names, service marks and logos appearing on the GREENGO WEBSITES are proprietary trademarks of GREENGO. The use of any of our trademarks or any other content made available through the GREENGO WEBSITES, except as expressly provided in this Agreement, is strictly prohibited.

3. Information Submitted Through the GREENGO WEBSITES

Your submission of information through the GREENGO WEBSITES is governed by GREENGO's Privacy Statement (the "**Privacy Statement**"), located at <http://www.GREENGO.com/privacy.html>, and this Agreement incorporates by reference the terms and conditions of the Security and Privacy Statement. You represent and warrant that any information you provide in connection with your use of the GREENGO WEBSITES is true, accurate and complete, and that you will maintain and update such information as needed, such that the information remains true, accurate and complete.

4. Registration, User Names and Passwords

You may be required to register with GREENGO in order to access certain areas of the GREENGO WEBSITES, for example, to purchase GREENGO products or otherwise initiate Transactions (as defined below). With respect to any such registration, we may refuse to grant you, and you shall not use, a user name or email address that belongs to or is already being used by another person; that may be construed as impersonating another person; that violates the intellectual property or other rights of any person; that is offensive; or that we reject for any other reason in our sole discretion. You are solely responsible for maintaining the confidentiality of any password you may use to access the GREENGO WEBSITES, and you agree not to transfer your password or user name, or lend or otherwise transfer your use of or access to the GREENGO WEBSITES, to any third party. You are fully responsible for all Transactions (including any information transmitted in connection with any Transactions) and other interactions with the GREENGO WEBSITES that occur in connection with your user name. You agree to immediately notify GREENGO of any unauthorized use of your password or user name or any other breach of security related to your account, your user name or the GREENGO WEBSITES, and to ensure that you "log off" and exit from your account with the GREENGO WEBSITES (if

applicable) at the end of each session. We are not liable for any loss or damage arising from your failure to comply with any of the foregoing obligations.

5. Rules of Conduct

We expect users of the GREENGO WEBSITES to respect the law as well as the rights and dignity of others. While using the GREENGO WEBSITES you agree to comply with all applicable laws, rules and regulations. In addition, your use of the GREENGO WEBSITES is conditioned on your compliance with the rules of conduct set forth in this section, and failure to comply with these rules of conduct may result in termination of your access to the GREENGO WEBSITES pursuant to Section 14 below.

You agree not to:

- Post, transmit, or otherwise make available through or in connection with the GREENGO WEBSITES:
 - Any information or materials that are or may be, or the posting, transmission or use of which is or may be: (a) threatening, harassing, degrading, hateful or intimidating; (b) defamatory or libelous; (c) fraudulent or tortious; (d) obscene, indecent, pornographic or otherwise objectionable; or (e) protected by copyright, trademark, trade secret, right of publicity or privacy or any other proprietary right.
 - Any material that would give rise to criminal or civil liability; that encourages conduct that constitutes a criminal offense; or that encourages or provides instructional information about illegal activities or activities such as "hacking," "cracking," or "phreaking."
 - Any virus, worm, Trojan horse, Easter egg, time bomb, spyware, or other computer code, file, or program that is harmful or invasive or that may or is intended to damage, hijack, disable, interfere with, or disrupt the operation of, or monitor the use of, any hardware, software or equipment.
 - Any unsolicited or unauthorized advertisements, promotional material, "junk mail," "spam," "chain letter," "pyramid scheme" or investment opportunity, or any other form of solicitation that is not expressly approved by GREENGO in advance.
 - Any personally identifiable information of another individual, without the prior consent of such individual.
 - Any material, non-public information about a company, without the proper authorization to do so.
- Use the GREENGO WEBSITES for any fraudulent or unlawful purpose.
- Use the GREENGO WEBSITES to defame, abuse, harass, stalk, threaten or otherwise violate the legal rights of others, including without limitation others' privacy rights or rights of publicity, or to harvest or collect information about users of the GREENGO WEBSITES.
- Impersonate any person or entity, including without limitation any representative of GREENGO; falsely state or otherwise misrepresent your affiliation with any person

or entity in connection with the GREENGO WEBSITES; or express or imply that we endorse any statement you make.

- Interfere with or disrupt the operation of the GREENGO WEBSITES or the servers or networks used to make the GREENGO WEBSITES available; or violate any requirements, procedures, policies or regulations of such networks.
- Restrict or inhibit any other person from using the GREENGO WEBSITES (including without limitation by hacking or defacing any portion of the GREENGO WEBSITES).
- Use the GREENGO WEBSITES to advertise or offer to sell or buy any goods or services for any business purpose, without GREENGO's express prior written consent.
- Reproduce, duplicate, copy, sell, resell, link to or otherwise exploit for any commercial purposes, any portion of, use of, or access to, the GREENGO WEBSITES.
- Modify, adapt, translate, reverse engineer, decompile or disassemble any portion of the GREENGO WEBSITES.
- Remove any copyright, trademark or other proprietary rights notice from the GREENGO WEBSITES or materials originating from the GREENGO WEBSITES.
- Frame or mirror any part of the GREENGO WEBSITES.
- Create a database by downloading and storing GREENGO WEBSITES content.
- Use any robot, spider, site search/retrieval application or other manual or automatic device to retrieve, index, "scrape," "data mine" or in any way gather GREENGO WEBSITES content or reproduce or circumvent the navigational structure or presentation of the GREENGO WEBSITES without GREENGO's express prior written consent.

Additionally, you acknowledge and agree that you (and not GREENGO) are responsible for obtaining and maintaining all telecommunications, broadband, and computer hardware, equipment, and services needed to access and use the GREENGO WEBSITES, and for paying all charges related thereto.

6. Forums and Submissions

GREENGO may offer features through the GREENGO WEBSITES that enable you to post information and materials publicly, for example, bulletin boards, chat areas, and similar forums (collectively referred to herein as "**Forums**"). All of the rules of conduct described in Section 5 above apply to the Forums. Additionally, without GREENGO's express prior written consent, you may not use the Forums for any commercial purposes, including the promotion or advertisement of any goods, services or opportunities, and you may not use the Forums to solicit other GREENGO WEBSITE visitors or users to visit or become members of, subscribe to or register with any commercial online service or other organization.

When you submit or make available any information or materials through the Forums or otherwise through any GREENGO WEBSITE ("**Submissions**"), you acknowledge and agree that those Submissions will be non-proprietary and non-confidential, may be made available to the general public, and may be used by GREENGO without restriction. You grant to GREENGO the worldwide, perpetual, royalty-free, irrevocable, nonexclusive right and license, sub licensable through multiple tiers, without compensation to you, to use, reproduce, distribute (through

multiple tiers), adapt (including without limitation edit, modify, translate and reformat), create derivative works of, transmit, publicly display, publicly perform, digitally perform, make, have made, sell, offer for sale and import all Submissions, in any media now known or hereafter developed, for any purpose whatsoever, commercial or otherwise. You represent and warrant that you have all rights necessary for you to grant the licenses granted in this section with respect to each Submission, and that your provision of Submissions through the Forums or otherwise through the GREENGO WEBSITES complies with all applicable laws, rules and regulations. You further irrevocably waive any "moral rights" or other rights with respect to attribution of authorship or integrity of materials regarding any Submission that you may have under any applicable law or under any legal theory. This section will survive termination of this Agreement for any reason.

We reserve the right, at our sole discretion, to edit any Submission and to choose to include or not include such Submission in the Forums or otherwise in the GREENGO WEBSITES. The Forums include the opinions, statements and other content of third parties, including GREENGO Independent Parties. We are not responsible for screening, monitoring or verifying such content, including such content's accuracy, reliability or compliance with copyright or other laws. Any opinions, statements or other materials made available by third parties (including GREENGO Independent Parties) through the Forums or otherwise through the GREENGO WEBSITES are those of such third parties and not of GREENGO, and GREENGO does not endorse any such opinions, statements or materials. We may remove objectionable statements or other content from the GREENGO WEBSITES at any time if we deem removal to be warranted. Please understand that removal or editing of any Submission or other materials may not occur immediately.

You acknowledge and agree that GREENGO has no control over, and shall have no liability for any damages resulting from, the use (including without limitation e-publication) or misuse by any third party of information voluntarily made public through the Forums or any other part of the GREENGO WEBSITES. IF YOU CHOOSE TO MAKE ANY OF YOUR PERSONALLY IDENTIFIABLE INFORMATION OR OTHER INFORMATION PUBLICLY AVAILABLE THROUGH THE FORUMS OR OTHERWISE THROUGH THE GREENGO WEBSITES, YOU DO SO AT YOUR OWN RISK.

7. Contests and Similar Promotions

Any contest, or similar promotion made available through any GREENGO WEBSITES may be governed by specific rules that are separate from this Agreement. By participating in any such contest, or promotion, you agree to become subject to those rules, which may vary from the terms and conditions set forth herein. GREENGO urges you to read the applicable rules, if any, which will be linked from the particular activity, and to review the Security and Privacy Statement, which, in addition to this Agreement, will govern any information you submit in connection with such activities.

8. Purchases and Other Transactions

If you wish to purchase any product or service or to make a payment to your GREENGO account through a GREENGO WEBSITE (each such purchase or other transaction, a "**Transaction**"), you may be asked to supply certain information relevant to your Transaction, including without

limitation your credit card number, your credit card verification or other security code, the expiration date of your credit card, your billing address and your shipping information or bank account number. Any such information provided through the GREENGO WEBSITES will be treated by GREENGO in accordance with this Agreement and the Privacy Statement. Verification of information may be required prior to the acknowledgment or completion of any Transaction. You represent and warrant that you have the legal right to use any credit card(s) or other payment means used to initiate any transaction.

GREENGO reserves the right, with or without prior notice, (a) to change product or service descriptions, images and references; (b) to limit the available quantity of any product or service; (c) to honor, or impose conditions on the honoring of, any coupon, coupon code, promotional code, incentive offer or other promotion; (d) to prevent or prohibit any user or customer from making any or all Transaction(s); and/or (e) to refuse to provide any user or customer with any product or service. Price and availability of any product or service offered through the GREENGO WEBSITES are subject to change without notice, and GREENGO shall not be responsible for errors in the prices or descriptions of such products or services. Refunds and exchanges will be subject to GREENGO's refund and exchange policies then in effect. You agree to pay all charges that may be incurred by you or on your behalf through the GREENGO WEBSITES, at the price(s) in effect when such charges are incurred, including without limitation all shipping and handling charges. In addition, you remain responsible for any taxes that may be applicable to your Transactions.

9. Intended Audience

Unless otherwise specified, materials made available through the GREENGO WEBSITES are presented solely for the purpose of providing services and promoting products available in India. GREENGO makes no representation or warranty that any GREENGO WEBSITE, in whole or in part, or any products, services, or materials made available through the GREENGO WEBSITES, are appropriate or available for use in other locations. Those who choose to access the GREENGO WEBSITES from other locations do so on their own initiative and at their own risk and are responsible for compliance with local laws, rules and regulations, if and to the extent local laws, rules or regulations are applicable.

10. Links to or From Other Sites

Except as otherwise expressly stated by GREENGO on a GREENGO WEBSITE, GREENGO is not affiliated or associated with operators of any third party websites that link to or are linked from the GREENGO WEBSITES. GREENGO expressly disclaims any responsibility for the accuracy, content, or availability of information found on third party websites that link to or are linked from the GREENGO WEBSITES. We cannot ensure your satisfaction with any products or services that are available through any third party site that links to or is linked from the GREENGO WEBSITES because these third party sites are owned and operated by independent entities. We do not endorse any of the products or services, nor have we taken any steps to confirm the accuracy or reliability of any of the information, made available through any third party sites. We make no representations or warranties as to the security of any information (including without limitation credit card and other personal information) that you may provide or be requested to provide to any third party, whether through such a third party site or otherwise.

YOU AGREE THAT YOUR USE OF THIRD PARTY SITES AND RESOURCES AND ANY CONTENT, INFORMATION, DATA, ADVERTISING, PRODUCTS, SERVICES, OR OTHER MATERIALS ON OR AVAILABLE THROUGH SUCH SITES AND RESOURCES IS AT YOUR OWN RISK AND IS SUBJECT TO THE TERMS AND CONDITIONS OF USE APPLICABLE TO SUCH SITES AND RESOURCES.

GREENGO shall have the right, at any time and at its sole discretion, to block links to the GREENGO WEBSITES through technological or other means without prior notice.

11. Disclaimer

THE GREENGO WEBSITES ARE PROVIDED "AS IS" WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF TITLE, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT. GREENGO MAKES NO REPRESENTATION OR WARRANTY AS TO THE ACCURACY, RELIABILITY, TIMELINESS OR COMPLETENESS OF ANY MATERIAL ON OR ACCESSIBLE THROUGH THE GREENGO WEBSITES. ANY RELIANCE ON OR USE OF SUCH MATERIALS SHALL BE AT YOUR SOLE RISK. GREENGO MAKES NO REPRESENTATION OR WARRANTY (A) REGARDING THE STATEMENTS, ACTS OR OMISSIONS OF ANY GREENGO INDEPENDENT PARTIES; (B) THAT THE GREENGO WEBSITES WILL BE AVAILABLE ON A TIMELY BASIS, OR THAT ACCESS TO THE GREENGO WEBSITES WILL BE UNINTERRUPTED, ERROR FREE OR SECURE; (C) THAT DEFECTS OR ERRORS WILL BE CORRECTED; OR (D) THAT THE GREENGO WEBSITES OR THE SERVERS OR NETWORKS THROUGH WHICH THE GREENGO WEBSITES ARE MADE AVAILABLE ARE SECURE OR FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS.

While we try to maintain the integrity and security of the GREENGO WEBSITES and the servers from which the GREENGO WEBSITES are operated, the GREENGO WEBSITES may include inaccuracies, errors and materials that violate or conflict with this Agreement. Additionally, third parties may make unauthorized alterations to the GREENGO WEBSITES. If you become aware of any unauthorized third party alteration to the GREENGO WEBSITES, contact us at CLIENTS@GREENGO.PRO with a description of the material(s) at issue and the URL or location on the applicable GREENGO WEBSITE where such material(s) appear.

12. Limitation of Liability

IN NO EVENT SHALL GREENGO, ITS SUBSIDIARIES OR AFFILIATES, OR ANY OF THEIR RESPECTIVE EMPLOYEES, OFFICERS, DIRECTORS, AGENTS OR REPRESENTATIVES (THE FOREGOING ENTITIES, COLLECTIVELY, THE "**GREENGO ENTITIES**") BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF (A) THIS AGREEMENT, (B) THE GREENGO WEBSITES, (C) YOUR USE OF OR INABILITY TO USE THE GREENGO WEBSITES, OR (D) THE ACTS OR OMISSIONS OF GREENGO INDEPENDENT PARTIES, IN EACH EVENT, EVEN IF GREENGO OR SUCH PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. GREENGO IS NOT RESPONSIBLE FOR ANY UNAUTHORIZED ACCESS TO OR ALTERATION OF YOUR SUBMISSIONS, TRANSMISSIONS OR DATA OR FOR ANY MATERIAL OR DATA SENT OR

RECEIVED OR NOT SENT OR RECEIVED. GREENGO IS NOT RESPONSIBLE OR LIABLE FOR ANY THREATENING, DEFAMATORY, OBSCENE, OFFENSIVE OR ILLEGAL CONTENT OR CONDUCT OF ANY OTHER PARTY (INCLUDING WITHOUT LIMITATION ANY GREENGO INDEPENDENT PARTY), OR ANY INFRINGEMENT BY A THIRD PARTY OF ANOTHER'S INTELLECTUAL PROPERTY, PRIVACY OR OTHER RIGHTS. YOU AGREE THAT ANY CONTENT DOWNLOADED OR OTHERWISE OBTAINED BY YOU THROUGH THE USE OF GREENGO WEBSITES IS DONE AT YOUR OWN RISK AND THAT YOU WILL BE SOLELY RESPONSIBLE FOR ANY DAMAGE DONE TO YOUR COMPUTER SYSTEM OR LOSS OF DATA THAT RESULTS FROM THE DOWNLOAD OF SUCH CONTENT. WITHOUT PREJUDICE TO WHAT IS STATED HEREINABOVE IN THIS CLAUSE, IN NO EVENT SHALL GREENGO'S TOTAL LIABILITY TO YOU FOR ALL DAMAGES, LOSSES AND CAUSES OF ACTION (WHETHER IN CONTRACT, TORT OR OTHERWISE) ARISING FROM OR RELATED TO THIS AGREEMENT, THE GREENGO WEBSITES, OR YOUR USE OF OR INABILITY TO USE THE GREENGO WEBSITES EXCEED THE AMOUNT PAID BY YOU, IF ANY, FOR USING OR ACCESSING THE GREENGO WEBSITES.

13. Indemnification

You will indemnify and hold the GREENGO Entities harmless from and against any and all claims, actions, demands, causes of action, costs and expenses including attorney's fees and other proceedings arising from or related to any of the following (the "**Claims**"): (a) your use of, inability to use, or activities in connection with the GREENGO WEBSITES; (b) any violation of this Agreement or any other GREENGO terms, conditions or policies by you or through any account you may have with any GREENGO WEBSITE; (c) any Transaction; (d) any allegation that any Submission or other materials that you make available through the GREENGO WEBSITES infringe or otherwise violate the intellectual property, privacy, or other rights of any third party; or (e) your violation of any rights of any GREENGO WEBSITE visitor, user, or customer, or any other third party; and you agree to reimburse the GREENGO Entities on demand for any damages, losses, costs, judgments, fees, fines and other expenses they incur (including attorneys' fees and court costs) as a result of any Claim(s).

14. Termination and Enforcement

This Agreement is effective until terminated by GREENGO. You agree that GREENGO, at its sole discretion, may terminate your access to or use of the GREENGO WEBSITES, at any time and for any reason, including without limitation if GREENGO believes that you have violated or acted inconsistently with the letter or spirit of this Agreement (including but not limited to your failure to comply with the rules of conduct set forth in Section 5 above). Upon any such termination, your right to use the GREENGO WEBSITES will immediately cease. You agree that any termination of your access to or use of the GREENGO WEBSITES may be effected without prior notice and that GREENGO may immediately deactivate or delete any user name and/or password used by or provided to you, and all related information and files associated therewith, and/or bar any further access to such information or files. You agree that GREENGO shall not be liable to you or any third party for any termination of your access to the GREENGO WEBSITES or to any such information or files, and shall not be required to make such information or files available to you after any such termination. GREENGO reserves the right to take steps that GREENGO believes are necessary or appropriate to enforce and/or verify compliance with this Agreement (including without limitation in connection with any legal process relating to your use

of the GREENGO WEBSITES and/or a third party claim that your use of the GREENGO WEBSITES is unlawful or violates such third party's rights).

15. Claims of Copyright Infringement

The Digital Millennium Copyright Act of 1998 (“ **DMCA** ”) provides recourse for copyright owners who believe that material appearing on the Internet infringes their rights under U.S. copyright law. You may not use the GREENGO Website for any purpose or in any manner that infringes the rights of any third party. We encourage you to report any content on the GREENGO Website that you believe infringes your rights. Only the intellectual property rights owner or person authorized to act on behalf of the owner can report potentially infringing content. If you have a good faith belief that content on the GREENGO Website infringes your copyright, trademark, or other intellectual property rights, please follow the procedures set forth below.

Copyright. In accordance with the DMCA, we have a designated agent for receiving notices of copyright infringement and GREENGO follows the notice and take down procedures of the DMCA. If you believe that your work has been copied in a way that constitutes copyright infringement, please provide GREENGO’s copyright agent the following information required by the Online Copyright Infringement Liability Limitation Act of the DMCA, 17 U.S.C. 512: (a) a physical or electronic signature of a person authorized to act on behalf of the owner of an exclusive right that is allegedly infringed; (b) identification of the copyright work claimed to have been infringed, or, if multiple copyrighted works at a single online site are covered by a single notification, a representative list of such works at that site; (c) identification of the material that is claimed to be infringing or to be the subject of infringing activity and information reasonably sufficient to permit us to locate the material; (d) information reasonably sufficient to permit us to contact the complaining party; (e) a statement that the complaining party has a good-faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law; and (f) a statement that the information in the notification is accurate, and under penalty of perjury, that the complaining party is authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

The notice of claims of copyright infringement on or regarding the GREENGO Website can be sent to:

Mailing address: GreenGo, Ground Floor of First India Place, Vatika, M. G. Road, Gurgaon, Haryana

Phone number: +91 8376908679

E-mail address: INFO@GREENGO.PRO

General Rights Information. It is often difficult to determine if your intellectual property rights have been violated or if the DMCA requirements have been met. We may request additional information before we remove any infringing material. If a dispute develops as to the correct owner of the rights in question, we reserve the right to remove your content along with that of the alleged infringer pending resolution of the matter. We will provide you with notice if your materials have been removed based on a third party complaint of alleged infringement of the third party's intellectual property rights. Please note that under Section 512(f) of the Copyright Act any person who knowingly materially misrepresents that material or activity is infringing may be subject to liability for damages. **Don't make false claims!**

Please also note that the information provided in the legal notice you submit may be forwarded to the person who provided the allegedly infringing content. Under Section 512(f) of the Copyright Act, any person who knowingly materially misrepresents that material or activity was removed or disabled by mistake or misidentification may be subject to liability. We have a policy of terminating the accounts of users who (in our reasonable discretion) are repeat infringers.

Other Intellectual Property. If you believe that any content on the GREENGO Website violates your exclusive rights other than copyrights (or if the GREENGO Website you are accessing is hosted outside of the U.S., the DMCA does not apply in your jurisdiction of residence, and you believe your intellectual property rights have been violated), please provide us with at least the following information: (a) your physical or electronic signature; (b) identification of the material that you claim is infringing your exclusive rights and information reasonably sufficient to permit us to locate the material; (c) an explanation of the exclusive rights that you own/have and why the you believe the content infringes those rights, sufficient for us to evaluate the complaint; and (d) accurate contact information for you. Please send your complaint regarding content on the GREENGO Website to: INFO@GREENGO.PRO

15. Information or Complaints

If you have a general question or complaint regarding the GREENGO WEBSITES, please send an email to INFO@GREENGO.PRO. You may also contact us by calling us at: +91 8376908679.

16. Waiver / Severability

No waiver by GREENGO of any breach or default hereunder will be deemed to be a waiver of any preceding or subsequent breach or default. If any provision of this Agreement shall be deemed to be unlawful, void or for any reason unenforceable, then that provision shall be deemed severable from these terms and shall not affect the validity and enforceability of any remaining provisions.

17. Governing Law

This Agreement shall be governed by the laws of India. You agree that any dispute or claim arising out of or relating to this Agreement shall be resolved only by the courts located in Delhi, India and you hereby consent and submit to the jurisdiction of such courts for the purposes of litigating any such dispute or claim.

18. Miscellaneous

This Agreement does not, and shall not be construed to, create any partnership, joint venture, employer-employee, agency or franchisor-franchisee relationship between you and GREENGO. You shall not assign, transfer or sublicense any or all of your rights or obligations under this Agreement without our express prior written consent. Any heading, caption or section title contained herein is inserted only as a matter of convenience, and in no way defines or explains any section or provision hereof. This Agreement, together with all agreements and statements referred to herein and incorporated herein by reference, is the entire agreement between you and GREENGO relating to the subject matter hereof and, except as otherwise provided herein,

supersedes any and all prior or contemporaneous written or oral agreements or understandings between you and GREENGO relating to such subject matter. Notices to you may be made by posting a notice (or a link to a notice) to any GREENGO WEBSITE, by email, or by regular mail, at GREENGO's discretion. Without limitation, you agree that a printed version of this Agreement and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to this Agreement to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form.

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